



About advocacy and support at Best Life Individual Support Services

Best Life Individual Support Services recognises our role in helping to improve the quality of life of our Clients through advocacy, representation and support. This occurs through advocating on the Client's behalf and helping them to access the necessary services to help them improve their quality of life.

Clients accessing our services may nominate a representative or support person of their choice to provide support. Examples of representatives or support persons include parents, elders, relatives or legal representatives. Such support persons need to complete the form below to confirm the nomination.

The Client can also expect Best Life Individual Support Services to advocate on their behalf or to help them access a service that will help advocate on their behalf if requested.

Role of Support Person or Advocate

This support person or advocate may support the Client in his or her contact with Best Life Individual Support Services including in the following ways:

- providing assistance with communication
- ensuring information is understood
- attending to the Client's personal support needs
- being a point of contact
- ensuring the Client's best interests are represented

Privacy and confidentiality

Best Life Individual Support Services will uphold their Client's privacy and confidentiality in accordance with our Privacy and Dignity Policy.

Best Life Individual Support Services will not discuss personal matters without the individual's prior consent or whilst the individual accessing the service is not present.

Best Life Individual Support Services advocacy

Best Life Individual Support Services will help advocate on the Client's behalf or can help the Client to access an appropriate advocacy service. In the event of a conflict of interest between one of our Workers and the Client, the Client has the option to use an advocate from a third party to eliminate any conflict of interest.

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Approval Date:	February 2025	Next Scheduled Review	February 2026

Nomination of support person or advocate form

I wish to nominate the person set out in the below section as my support person or advocate. My details are as follows:

Client Details	
Client First Name:	
Client Last Name:	
Contact Number	
Email	

My nominated support person, representative or advocate's details are as follows:

Support Person, representative or advocate details	
First Name	
Last Name	
Relationship to Client	
Address	
Phone Number	
Email	
Preferred method of contact	☐ Phone ☐ Email

I hereby agree that the above support person, representative or advocate may support me:

Date:

Signed for and on behalf
of **Best Life Individual Support Services Pty Ltd**
ABN 94 652 210 930 (Best Life Individual Support Services), by:

.....
Signature

.....
Name (please print)

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Signed by the **Client**:

.....
Signature

.....
Name (please print)

Signed by the **Representative**:

.....
Signature

.....
Name (please print)

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